STANDARD BIODATA

A. LATAR BELAKANG

NAMA : M. Kuheandran a/l Murugan

NO KAD PENGENALAN : 670126-06-5495

KEWARGANEGARAAN : Malaysian

B. KELAYAKAN AKADEMIK

International Diploma in Computer Studies, Informatics College

KELAYAKAN PROFESIONAL :

- Microsoft Certified System Engineer (NT4)
- Microsoft Certified System Engineer (Windows 2000)
- Microsoft Certified System Engineer (Windows 2003)
- Microsoft Certified Technology Specialist (MCTS Windows 2008)
- Microsoft Certified IT Professional (MCITP Windows 2008)
- Microsoft Certified Solutions Associate (MCSA Windows 2012)
- Microsoft Certified Solutions Expert (MCSE Windows 2012)
- Microsoft Specialist (Windows 10)
- Microsoft Certified Trainer

C. PENGALAMAN KERJAYA

TURUTAN KERJA DAN PENGALAMAN

Freelance Trainer, MKComp Systems Solutions (2006 - present)

This trainer mainly trains his customers from corporate and government sectors on **Microsoft Windows products as well as implementation on servers**. He gains his training skills and harnesses his business relationship with training centers while gaining knowledge on Microsoft products. At the same time, he does implementation and consultations to his customers.

Senior Instructor, Semenanjung Harapan / Nota Asia Sdn Bhd (2005 - 2006) During his time with this company, he handled and trained customers on Microsoft products and implemented on servers. Occasionally he would customized trainings as required by customers.

Technical Trainer, New Horizons Computer Learning Centre (2000 - 2005) His responsibilities included training customers from corporate and government sectors on Microsoft Windows products.

Systems Engineer, Accurate Computer Solutions Sdn Bhd (1998)

His core tasks were implementing, maintaining and on call support for major retails and hypermarkets throughout Malaysia. He also troubleshoot the systems and network issues. During that time, he learned how to configure the systems on an enterprise level.

Programmer, Spartan Peripherals Sdn Bhd (1997)

In this position, he developed Point of Sales (POS) programmes for retail outlets and hypermarkets. He also learned how to use PPG and UPG programmes which was designed to be used with handheld terminals, developed POS Application using Fox Pro.

General Clerk, Tan Chong Motors Sdn Bhd (1995)

His daily tasks were doing invoicing, managing hardware stocks through inventory, simple accounting, aging on customers for credit availability and others.

D. PENGALAMAN DALAM AKTIVITI LATIHAN BIDANG KECENDERUNGAN DAN KEISTIMEWAAN

With more than **17 years** in IT industry, he proves to be a respectable trainer specializing in **problem solving in systems, Microsoft Windows and troubleshooting technical issues, implementation of infrastructure solutions and etc.** He has strong and in-depth knowledge of **Networking technologies** and was involved in projects / tasks such as 3P Projects (1st & 2nd Phase).

Being an ardent learner, he has attended many courses to further better himself ie Linux Professional System Administration, TTT Programme for the Graduate Training System (ICT), Microsoft Tech-Ed SEA, Interconnecting Cisco Network Device, Kursus Induksi Pegawai Penilai (MLVK), Customer Service Leadership and Windows NT 4.0 (MCSE).

The courses he is able to conduct includes Windows NT 4.0, Windows 2000, Windows 2003, Windows XP, Windows Vista, Windows 7 and 10, Microsoft Back Office Products, SCCM, SVMM, Exchange, Microsoft Windows Active Directory (2000 till 2016) and others.

Some of the consultancies performed were Mampu at Prime Minister Department, Biro Tatanegara and Tractors (M) Sdn Bhd.

PEKERJAAN SEKARANG

Corporate Trainer / Consultant dengan MKCOMP SOLUTIONS

E.MAKLUMAT – MAKLUMAT KURSUS-KURSUS YANG DIKENDALI

Windows NT4 Core Courses

803 Microsoft Windows NT Admin 922 Microsoft Windows NT4 Core Tech. 688 Microsoft TCP/IP 936 IIS 4.0

Windows 2000 Courses

- 1560: Updating Support Skills from Microsoft NT 4.0 to Microsoft Windows 2000Server
- 2010: Designing a Microsoft Windows 2000 Migration Strategy
- 2151: Microsoft Windows 2000 Network and Operating System Essentials
- 2152: Implementing Microsoft Windows 2000 Professional and Server
- 2153: Supporting a Microsoft Windows 2000 Network Infrastructure
- 2154: Implementing Microsoft. Windows 2000 Active Directory
- 1561: Designing a Microsoft Windows 2000 Directory Services Infrastructure
- 1562: Designing a Microsoft Windows 2000 Networking Services Infrastructure
- 2126: Managing a Microsoft Windows 2000 Network Environment
- 2095: Implementing Microsoft SharePoint Portal Server 2001

Windows Server 2003 Courses

2275: Maintaining a Microsoft Windows Server 2003 Environment

2276: Implementing a Microsoft Windows Server 2003 Network Infrastructure: Network Hosts

2277: Implementing, Managing, and Maintaining a Win2k3 Network Infrastructure: Network Services

2278: Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure

2279: Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure

2282: Designing a Microsoft Windows Server 2003 Active Directory and Network Infrastructure

2830: Designing Security for Microsoft Networks

Windows XP Courses

2272: Implementing & Supporting Microsoft Windows XP

Windows Vista Courses

5115: Installing and Configuring Windows Vista Operating System

5118: Maintaining and Troubleshooting Windows Vista Computers

5119: Supporting the Windows Vista Operating System and Applications

5105: Deploying Microsoft Windows Vista Business Desktop

5117: Installing, Configuring, Troubleshooting, and Maintaining Windows Vista

Windows 7 Courses

6291: Updating Technology Skills from Windows XP to Vista/Windows 7

6292: Installing, Configuring, Troubleshooting, and Maintaining Windows 7

6293: Windows 7 Enterprise Desktop Support Technician

6294: Planning and Managing Windows 7 Desktop Development and Environments

Windows 8 Courses

20687: Configuring Windows 8

20688: Managing and Maintaining Windows 8

Windows 10 Courses

20697-1B: Installing and Configuring Windows 10

20697-2B: Deploying and Managing Windows 10 Using Enterprise Service

Windows Server 2008R2

6424: Fundamentals of Windows Server 2008 Active Directory

6400: First Look

6421A: Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure

6425A/B: Configuring and Troubleshooting Windows Server 2008 Active Directory

Domain Services

6416B: Updating your Network Infrastructure and Active Directory Technology Skills to Windows Server 2008

6417B: Updating your Applications Infrastructure Technology Skills to Windows Server 2008

6418: Deploying Windows Server 2008

6419: Configuring, Managing and Maintaining Windows Server 2008 Servers

6420A: Fundamentals of Windows Server 2008 Network and Applications Infrastructure

6423A: Implementing and Managing Windows Server 2008 Clustering

6426A: Configuring and Troubleshooting Identity and Access Solutions with Windows Server 2008 Active Directory

6427A: Configuring and Troubleshooting Internet Information Services in WindowsServer

6428A: Configuring and Troubleshooting Windows Server 2008 Terminal Services

6430A: Planning and Administering Windows Server 2008 Servers

6431A: Managing and Maintaining Windows Server 2008 Network Infrastructure Servers

6432A: Managing and Maintaining Windows Server 2008 Active Directory Servers

6433A: Planning and Implementing Windows Server 2008

Windows Server 2012

20410: Install and Configure Windows 2012

20411: Administer Windows 2012

20412: Configuring Advance Windows 2012 Services

20413: Designing and Implementing a Server Infrastructure (2012) 20414: Implementing an Advanced Server Infrastructure (2012)

20417: Upgrading Your Skills to MCSA Windows Server 2012

Other Microsoft Technical Courses

2824: Implementing MS Internet Security and Acceleration Server 2004

5047: Introduction to Installing and Managing Exchange server 2007

5051A: Monitoring and Troubleshooting Exchange 2007

10135: Installing, Configuring and Managing Exchange server 2010

10233: Designing and Deploying Messaging Solutions with Exchange Server 2010 6451: Planning, Deploying, and Managing Microsoft® System Center Configuration Manager 2007

6422: Implementing and Managing Windows Server® 2008 Hyper-V

50028: Installing and Configuring System Center Configurations Manager

10747: Administering System Center 2012 Configuration Manager

10748: Deploying System Center 2012 Configuration Manager

10751A: Configuring and Deploying a Private Cloud with System Center 2012

10324: Implementing and Managing Windows Desktop Virtualization.

20341: Core Solutions for Microsoft Exchange Server 2013

20342: Advanced Solutions of Microsoft Exchange Server 2013

20694: Virtualizing Enterprise Desktops and Apps

20409: Server Virtualization with Windows Server Hyper-V

20696: Administering System Center Configuration Manager and Intune

20345-1: Administering Microsoft Exchange Server 2016

20345-2: Designing and Deploying Microsoft Exchange Server 2016